

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re the application of)	Examiner: Eric T. SHAFFER
Chingwei Peter CHENG and Sang LEE)	Group Art Unit: 3623
For: METHODS AND SYSTEMS FOR)	Confirmation No.: 2945
DEFINITION AND CATEGORIZA-)	Customer No.: 53156
TION CUSTOMER LIFECYCLE)	Patent No.: 7,152,039
Serial No.: 09/607,914)	Issued: December 19, 2006
Filed: June 29, 2000)	
Atty. Docket No.: ORCL5638)	

REQUEST FOR CERTIFICATE OF CORRECTION PURSUANT TO 37 CFR §1.322

Commissioner for Patents
P. O. Box 1450
Alexandria, VA 22313-1450

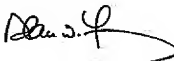
Dear Sir:

Applicant hereby requests a Certificate of Correction to correct an error which occurred in the patent due to an Office mistake. Attached hereto is a *Form PTO/SB/44*, a copy of the *Declaration* as filed on June 29, 2000, and a copy of the *PTO stamped return postcard* acknowledging receipt thereof on June 29, 2000.

The error to be corrected is as follows:

Cover page, paragraph (75), line 2, replace the first [(US)] with -- (TW) --.

Respectfully submitted,



Date: January 8, 2007

By: _____

Alan W. Young
Attorney for Applicants
Registration No. 37,970

YOUNG LAW FIRM, P.C.
4370 Alpine Rd., Ste. 106
Portola Valley, CA 94028
Tel.: (650) 851-7210
Fax: (650) 851-7232

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

DECLARATION

As a below named inventor, I hereby declare that:

My residence, post office address and citizenship are as stated below next to my name.

I believe I am the original, first and sole inventor (if only one name is listed below) or an original, first and joint inventor (if more than one name is listed below) of the subject matter that is claimed and for which a patent is sought on the invention entitled:

METHODS AND SYSTEMS FOR CUSTOMER LIFECYCLE DEFINITION
AND CATEGORIZATION

the specification of which: *(check one)*

- ☒ REGULAR
☐ DESIGN APPLICATION
- ☒ is attached hereto.
- ☐ was filed on _____ as application Serial No. _____ and/or was amended on _____ (if applicable).
- ☐ was described and claimed in International application No. _____ filed on _____ and as amended on _____ (if any).

ACKNOWLEDGMENT OF REVIEW OF PAPERS AND DUTY OF CANDOR

I hereby state that I have reviewed and understood the contents of the above-identified specification, including the claims, as amended by any amendment referred to above.

I acknowledge the duty to disclose information

- ☒ Which is material to patentability as defined in 37, Code of Federal Regulations, § 1.56
- ☒ and which is material to the examination of this application, namely, information where there is a substantial likelihood that a reasonable examiner would consider it important in deciding whether to allow the application to issue as a patent, and
- ☐ In compliance with this duty there is attached an information disclosure statement in accordance with 37 CFR 1.98.

PRIORITY CLAIM

☐ I hereby claim foreign priority benefits under 35 USC 119 of any foreign application(s) for patent or inventor's certificate listed below and have also identified below any foreign application for patent or inventor's certificate having a filing date before that of the application on which priority is claimed.

PRIOR FOREIGN APPLICATION(S)

Country	Application Number	Date of Filing (day, month, year)	Priority Claimed

(Complete this part only if this is a continuing application.)

☐ I hereby claim the benefit under 35 USC 120 of any United States application(s) listed below and, insofar as the subject matter of each of the claims of this application is not disclosed in the prior United States application in the manner provided by the first paragraph of 35 USC 112, I acknowledge the duty to disclose information which is material to patentability as defined in Title 37 Code of Federal Regulations §1.56 which became available between the filing date of the prior application and the national or PCT international filing date of this application:

Application Serial No. :

Filing Date :

Status-patented, pending, abandoned: _____

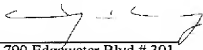
☐ I hereby claim benefit under Title 35, United States Code §119(e) of any United States provisional application(s) listed below:

Application Serial No. :

Filing Date :

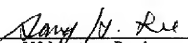
I hereby declare that all statements made herein of my own knowledge are true and that all statements made on information and belief are believed to be true; and further that these statements were made with the knowledge that willful false statements and the like so made are punishable by fine or imprisonment, or both under Section 1001 of Title 18 of the United States Code and that such willful false statements may jeopardize the validity of the application or any patent issued thereon.

Full name of inventor: CHENG, Chingwei Peter
(Family name, given name)

Inventor's signature: 
Residence: 790 Edgewater Blvd # 301
Foster City, CA 94404
PO Address: Same
Citizenship: Taiwan

Date: 6-22-2000

Full name of inventor: SANG, Lee
(Family name, given name)

Inventor's signature: 
Residence: 552 Monterey Road
Pacifica, CA 94044
PO Address: Same
Citizenship: USA

Date: 6/23/00

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5. Drawings (5 sheets);
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7. Revocation/owner of Attorney (2 pages);
8. Assignment Revocation Cover Sheet (1 page);
9. Assignment (2 pages);
10. This return postcard.

U.S. PTO
09/16/01
06/23/00

Title: "Methods And Systems For Customer Lifecycle Definition and Categorization"
Inventor: CHENG, Chingwei Tsai, SANG, Lee
Assignee: Oracle Corporation
Att'y: Alan W. Young, Esq., Reg. No. 37,970
Serial No.: To be assigned
Filing Date: Herewith
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Date: JUNE 29, 2000

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ORCL 5638

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**UNITED STATES PATENT AND TRADEMARK OFFICE
CERTIFICATE OF CORRECTION**

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PATENT NO. : 7,152,039

APPLICATION NO.: 09/607,914

ISSUE DATE : December 19, 2006

INVENTOR(S) : Chingwei Peter CHANG and Lee SANG

It is certified that an error appears or errors appear in the above-identified patent and that said Letters Patent is hereby corrected as shown below:

Cover page, paragraph (75), line 2, replace the first [(US)] with – (TW) –.

MAILING ADDRESS OF SENDER (Please do not use customer number below):

YOUNG LAW FIRM, P.C.
4370 Alpine Rd., Ste. 106
Portola Valley, CA 94028

This collection of information is required by 37 CFR 1.322, 1.323, and 1.324. The information is required to obtain or retain a benefit by the public which is to file (and by the USPTO to process) an application. Confidentiality is governed by 38 U.S.C. 122 and 37 CFR 1.14. This collection is estimated to take 1.0 hour to complete, including gathering, preparing, and submitting the completed application form to the USPTO. Time will vary depending upon the individual case. Any comments on the amount of time you require to complete this form and/or suggestions for reducing this burden, should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, U.S. Department of Commerce, P.O. Box 1450, Alexandria, VA 22313-1450. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Attention Certificate of Corrections Branch, Commissioner for Patents, P.O. Box 1460, Alexandria, VA 22313-1460.

If you need assistance in completing the form, call 1-800-PTO-9199 and select option 2